House Rules ALBERTA 1

Chrastice No. 78 · Staré Město pod Sněžníkem, Czech Republic

These rules apply to the ALBERTA 1 cabin, Chrastice No. 78, and the grounds made available to guests. Their purpose is a safe stay and consideration for the equipment and the neighbours.

Stand-alone version of the house rules from the ALBERTA 1 accommodation contract, version 1.6. This is a translation; in case of doubt the Czech version prevails. Related guides are also available in the guest portal (your stay link) once the access code has been sent.

1 Guests, visitors and quiet hours

1.1 Only guests announced in advance and in the agreed number may stay. Visits, parties and other events beyond the agreed stay must be arranged in advance. Quiet hours are from 10 pm to 6 am; excessive noise must not disturb the surroundings at other times either.

2 Smoking and pets

2.1 Smoking, including electronic cigarettes, is prohibited inside the cabin and the sauna. Outdoors, smoking is only allowed in the designated areas with ashtrays in front of and behind the cabin. Pets are not allowed. This does not affect the statutory rights of persons with assistance or guide dogs; please discuss the practical arrangements before booking.

3 Care of equipment and appliances

3.1 Do not move furniture or equipment without consent, and do not carry out repairs or interfere with the electrical, water or heating systems or the locks. Ordinary small personal appliances and chargers are allowed. Your own heaters, cookers and other large appliances, or charging an electric car from a standard socket, require consent. Please consult prescribed medical devices in advance if a safe connection needs to be checked. Do not cover heaters or dry textiles on them.

3.2 Use appliances and equipment according to the guides available in the portal or next to the equipment. Before first use, read in particular the instructions for the sauna, trampoline, pool, cold plunge tub and grill. With the coffee machine, beware of hot water and steam, do not open any parts during operation and do not pour water into electrical parts. If you do not know how to operate a device, do not switch it on and call the host. Do not use faulty equipment. Before first using the heating or changing its settings, every guest who will operate it must read the document "Heating at the ALBERTA 1 cabin and how to use it" (annex 5 to the contract) and follow its instructions. The document is also available in the guest portal (your stay link). The customer ensures that these instructions are passed on to the other guests. If the guide is not available or you do not understand how to operate a device, do not operate it and contact the host.

3.3 Guests may freely use the washing machine and tumble dryer in the utility room during their stay at no extra charge; the electricity used is included in the cabin's total consumption. The host provides detergent for no more than 3 wash cycles per stay of the whole group. Guests do the washing and drying themselves and at their own risk, following the appliance instructions and the care symbols on the textiles. Guests are responsible for choosing suitable laundry, programme, temperature and dosage; they empty pockets before washing and check that the laundry is suitable for the dryer before drying. The host is not liable for damage to laundry caused by incorrect operation by the guest, an unsuitable procedure or the properties of the textile, unless the host is liable for such damage by law. If an appliance is faulty, do not use it and contact the host.

3.4 Electric heating. Control the electric boiler only with the wall thermostat in the common room. Without the host's prior consent it is prohibited to handle the electric boiler itself in the utility room, change its settings or interfere with the heating system. Use the underfloor heating and the electric heating of the bathroom towel rail according to the guide.

4 Footwear and storing equipment

4.1 Do not enter the rooms and the staircase in ski boots or dirty outdoor shoes. Store skis, bikes

and sports equipment in the designated places.

5 Billiards, table football and board games

5.1 Do not put drinks, food or other objects on the billiard table or the table football. Do not sit or stand on the game tables. For safety reasons it is strictly prohibited to get or crawl under the billiard table. Keep a reasonable eye on children while they play; do not swing cues near other people.

6 Gazebo, playground and parking

6.1 Protect the greenery and the outdoor equipment. The gazebo holds up to 50 people, but visits, parties and events beyond the agreed stay are only possible with the host's prior consent. Use the swings, sandpit, playground, table tennis table and skittles for their intended purpose; keep a sufficient distance from other people during games. Park vehicles in the car park in front of the building only in the marked spaces and do not block access or escape routes.

7 Entrance door and NUKI lock

7.1 Once the pre-arrival conditions are met, the customer receives a personal six-digit access code for the front entrance door by e-mail. It is valid only for the agreed stay, as standard from 4 pm on the day of arrival until 10 am on the day of departure. Share the code only with the announced guests and do not publish it. Report any suspected misuse to the host immediately.

7.2 Every time the whole group leaves the cabin, first lock the back door in the common room from the inside with the key, which stays in the lock and cannot be removed. The last guest leaves through the front door, closes it and locks it by briefly pressing the arrow button ◀ on the keypad on its outside, as described in the guide provided. They check that locking has finished. Simply slamming the door shut is not a substitute for locking.

7.3 Do not pull the key out of the back lock by force. Do not dismantle or disconnect the NUKI or change its settings. Do not let water get into the device and do not interfere with the mechanism. If there is a problem, do not use force and contact the host, who will arrange alternative access. Compensation for damage is governed by article 5.4 of the contract.

7.4 While you are inside, it must always remain possible to open the door and leave the cabin safely from the inside. Do not block the doors. When leaving, close the windows, switch off unnecessary lights, turn off the taps and switch off appliances according to the guide; do not change the settings of the necessary heating and do not switch off the fridge or safety devices.

7.5 A simple procedure can be found in the document "Simple guide to the NUKI lock and locking the whole ALBERTA 1 cabin" (annex 4 to the contract).

8 Children and general safety

8.1 Children must be reasonably supervised by an adult, especially near the stairs, windows, fireplace, sauna, water, trampoline, billiard table and wall darts. Use sports equipment according to the manufacturer's instructions and markings and only if it is in a safe condition. Report any fault or loose parts and do not use the equipment until it is repaired.

9 Trampoline

9.1 Only one person may be on the trampoline at a time. Children under 10 may only use it under the direct supervision of an adult. Respect the maximum load stated on the device and close the safety net; no somersaults, sharp objects or food, and no jumping when it is wet or in strong wind or storms.

10 Outdoor pool and cold plunge tub

10.1 If the pool or the cold plunge tub is open for the season, it is not supervised. Children and non-

swimmers require constant adult supervision. Do not jump into the water, do not bring glass, do not enter under the influence of alcohol and do not touch the technical equipment. Respect closures for safety reasons.

10.2 Enter the pool and the tub carefully; the surroundings may be slippery. Do not dive and do not enter the water when it is covered or closed. The pool cover is not for walking or playing on. Use only the access designated by the host; do not climb over fences or barriers.

11 Sauna

11.1 Use the sauna according to the document "Sauna rules" (annex 2 to the contract) and the local instructions for the specific stove and controls. Entering and operating the sauna requires compliance with the safety and hygiene rules.

12 Fireplace, fire pit and grill

12.1 Open fire is only allowed in the designated fireplace, fire pit or grill and according to the host's instructions. Candles, your own fires and fireworks are prohibited elsewhere. Respect any bans on lighting fires and safety restrictions during drought or wind. Use only suitable wood or briquettes as fuel; do not burn waste, plastics or unsuitable packaging.

12.2 Fire must be supervised by an adult. The stove and the flue are hot while heating and for a long time after the fire has gone out. Keep children at a safe distance and do not leave them near the stove unattended. Keep flammable materials away from the firebox. Leave the equipment safe after use. Remove and dispose of ashes according to point 12.7 and the guide "Heating at the ALBERTA 1 cabin and how to use it".

12.3 Use the grill only in the designated outdoor place, at a distance from flammable materials and under adult supervision. Do not move it while it is in use. How to light it, suitable fuel and how to finish are governed by the guide for the specific grill; if anything is unclear, ask the host.

12.4 The wood-burning stove may only be operated by an adult who is familiar with the guide in the document "Heating at the ALBERTA 1 cabin and how to use it" (annex 5 to the contract). Use only the fuel provided by the host. Add smaller loads onto the glowing embers after the previous fuel has burnt down, do not fill the firebox to the top and close the door after adding fuel. Never leave a burning stove unattended.

12.5 IN A POWER CUT, DO NOT ADD FUEL AND LET THE STOVE GO OUT! Adding more fuel may overheat the heating circuit, damage it or even cause the equipment to explode, and seriously endanger health and property.

12.6 If the heating is faulty or behaves unusually, stop adding fuel and do not make any repairs yourself. Contact the host immediately and follow their instructions. In case of immediate danger, follow section 13 of these house rules.

12.7 Removing and disposing of ashes. Remove the ashes preferably every day, at the latest after two days of heating. REMOVE ONLY ASHES THAT ARE COMPLETELY EXTINGUISHED AND COLD, with no glowing embers. Use ONLY THE METAL SHOVEL by the stove; the brush may only be used on completely cold ashes, otherwise it may catch fire. Put the ashes ONLY INTO THE METAL BUCKET, which you will find in the barn next to the firewood boxes. TAKE THE BUCKET WITH ASHES OUT OF THE CABIN IMMEDIATELY and place it on a non-flammable surface at a safe distance from wood and other flammable materials. Once the ashes have cooled down completely, empty them ONLY INTO THE METAL BIN in front of the cabin near the entrance, never into plastic containers. Ashes may hide glowing embers inside even if they look cold on the surface. The detailed procedure and photos of the correct bin are in the guide "Heating at the ALBERTA 1 cabin and how to use it" (annex 5 to the contract).

13 Faults, fire and emergencies

13.1 In case of fire, first protect life and health, warn the others, leave the endangered area and call 150 or 112. Only try to put out the fire if it is safe and you have a clear escape route; then inform the host. Medical emergency: 155. Do not disconnect or cover safety devices.

13.2 Report any fault, injury or dangerous situation to the host immediately on +420 603 113 538 or +420 603 467 038. In case of immediate danger, call the emergency services first. Address for emergency services: Chrastice č. p. 78, Staré Město pod Sněžníkem.

14 Tidying up before departure

14.1 The compulsory final cleaning is provided by the host for a fee according to the current price list. Guests do not have to vacuum carpets, mop floors or do a complete sanitary clean. Before leaving, however, they do the following usual tasks:

14.2 Take away personal belongings and food, empty the fridge and freezer and leave no spoiled food in the building.

14.3 Wash and put away the used dishes; leave the dishwasher empty unless agreed otherwise.

14.4 Collect waste in bags and put it in the designated place in the utility room; sort packaging according to the instructions.

14.5 Leave used bed linen and sauna sheets on the used beds.

14.6 Return borrowed equipment to its place and remove food and waste from the gazebo and the sauna.

14.7 Report faults and damage and allow meter readings and the final bill; when leaving without a personal handover, secure the doors according to section 7 of these house rules and the NUKI lock guide (annex 4 to the contract).

14.8 Exceptional soiling, for example after smoking or a substance spilt on upholstery, is not part of normal cleaning. Reimbursement of documented costs is governed by the contract; the same final cleaning must not be charged twice.